

General sales terms and reservation conditions

for the bed & breakfast Le Serre de la Maniette

400 chemin de la Maniette – 23230 GRIGNAN – <http://www.lamaniette.com>

Reservations and cancellations:

Confirmations of room availability and/or reservations only become valid upon being put in writing (e-mail or by post).

Telephone communications are for information only until they have been given concrete expression in writing.

Reservations will be confirmed upon reception of a deposit (or the total amount due for the booking of one night) equal to at least 30% of the total cost of the booked stay.

For any cancellation made less than 7 days before the fixed arrival date, the total cost of the booked stay must be paid by the client. In the case of a cancellation more than 7 days before the fixed arrival date, the deposit will not be refunded.

In the case of a shortened stay, the sum corresponding to the full number of booked days must be paid by the client.

In case of cancellation by the owner, due to force majeure (damage requiring a commitment to work, sale of property, etc.), the owner will be required to repay all deposits received, but no compensation further it can be claimed.

Check-in/Check-out Hours and Choice of Room:

The rooms are available for occupancy starting at 4pm and the rooms must be vacated by 11am at the latest on the day of departure. In the case of a late arrival (after 8pm) it is imperative to notify us in advance.

Within all possible means, we will provide you with the room you have chosen but Le Serre de la Maniette reserves the right to change the room (without any increase in the agreed price) in the case of necessity.

Rates:

Our rates, published on the Internet site and posted in each room, are net, VAT included, hotel tax extra. No discounts or price reductions for the length of stay will be agreed to.

A fixed price is charged for each room, whatever the number of people occupying the room without that number surpassing the allowed maximum indicated, and this price includes the breakfast (served between 8:30 and 9:30 am).

No extra or additional beds will be provided.

Table d'hôtes (Dining on the premises):

Dining at the tables d'hôtes must be reserved at least two days in advance and the meals can be cancelled if the minimum number of guests, fixed at six, is not reached.

The prices and menus are published on our Internet site and can be consulted in the folders to be found in each room. Additional drinks or drinks consumed at other times than during the meal will be charged extra.

Use of the premises:

The number of people booked at the time of reservation, for each room as well as throughout the house and gardens, cannot be modified without our consent.

All the rooms, as well as the covered and/or enclosed spaces on the property are **non-smoking**. We thank you in advance for respecting this restriction for the well being of all.

Pets are not accepted.

Internet use is free, either through use of the computer put at your disposal in the lounge, or in the rooms with the use of an Ethernet wire to be requested upon arrival and returned to us upon your departure.

There is free access to the swimming pool, gardens, ping-pong table, swings, sports apparatus and bicycles; Le Serre de La Maniette cannot be held responsible for any accidents resulting from the use of these facilities.

Children: The structure and peace of the place, the swimming pool and easily accessible undergrowth, as well as the presence of animals (horses in particular) on the property make impossible the presence of young children at the Serre de la Maniette.

The swimming pool is not supervised; no child under the age of 12 years or any child does not know how to swim is allowed in the pool area without the presence of a parent.

Payment terms:

Payment in full minus the amount of the paid deposit must be made the day of your departure by French bank cheque, bank transfer or in cash (we are sorry but we do not accept credit cards).

Bookings for only one night are payable in full upon booking.

We do not accept gift tokens, Smartbox or any other types of vouchers.

The confirmation of a reservation implies acceptance of and adhesion to these general terms of sale.

We wish you a very pleasant stay at the Serre de la Maniette.

Alix Brochen